

Nebraska Division of Behavioral Health  
**MQIT**  
September 25, 2012 / 9:00-10:00 a.m. CDT  
DBH/Live Meeting

Meeting Notes

**I. Attendance**

*Heather Wood*

Region I – Laura Richards, Cara Didier, Katie Rinehart  
Region II – Kathy Seacrest, Angie Smith  
Region III – Melinda Farritor, Ann Tvrdik, Jen Puls  
Region IV – Ginger Marr, Amy Stachura  
Region V – Linda Wittmuss  
Region VI – Stacy Brewer, John Murphy, LuAnn Boehm, Joel Case  
Magellan – Magellan staff was absent due to internal meetings  
GAP - Wanda Swanson  
Medicaid - Lowell Sedlacek  
DBH – Heather Wood, Robert Bussard, Ying Wang, Kelly Dick, Cody R Meyer, Dan Powers

**II. Welcome**

*Heather Wood*

- Heather welcomed attendees to the meeting; roll call was taken.
- Overview of agenda. No additions were requested.
- August 2012 MQIT minutes were approved. No additions or questions were noted.

**III. Regional Questions/Discussion**

*Heather Wood, Bob Bussard*

- ***Regions that have questions for Magellan should have these to Bob Bussard by the end of day Thursday, prior to the next scheduled MQIT meeting*** ([Robert.bussard@nebraska.gov](mailto:Robert.bussard@nebraska.gov)).
- Answers will be better addressed if Regions are able to submit their questions with examples or other details rather than generic questions.

- **QUESTION:** Bob reminded the group of a request from last month regarding Medicaid claims payment. Clarification about the submission process, what information is coming back to the provider, and what one should do with the information when it is received has been made to Medicaid.
- **ANSWER:** One or two individuals from Medicaid need to meet with Bob in order to answer this question thoroughly. This group will meet in the next month so an answer can be brought to the table at October's MQIT meeting. Lowell is looking into it.
- **COMMENT:** Region six reminded the group that Magellan was going to look into including individual agencies' NOMs data as an option where providers pull reports from the web site. Don Reding will follow up on this.
- **There were no additional questions.**

ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
NOMs data for individual agencies available on section of Magellan's web site where providers pull reports.	Don Reding	Before next MQIT

#### **IV. Magellan Updates**

##### **A. Report Discussion**

*Heather Wood, Bob Bussard*

The Average Handle Time Report, Error Report, and the Appeals Report will be available each month as handouts via Live Meeting. Discussion will be limited to one report each month, unless a specific request is made to discuss another report.

##### **Reports Discussion:**

In Magellan's absence there was no specific report discussion nor were there requests or feedback from the group.

#### **V. Other**

##### **A. Reporting Update**

*Bob Bussard*

- Annual Reports and each Agency's report are up on Magellan's web site. Notations below each table are clarifying remarks for each. These include Admission Summary by Agency and by County of Residence. Remember footnotes include definitions.
- Please provide feedback so DBH can work with Magellan to resolve any issues.
- Region 5 commented on a comparison with FY 09 and was surprised by the overall decline of the number served in the State. Bob commented that some of that decline is due to lower funding, data clean up, and length of stays increasing slightly.

##### **A. Provider Manual**

*Bob Bussard*

- Region 6 suggested that the manual include more explanation and examples on the living situation section. Bob will draft and share with the DBH Data Team next week.
- Region 3 agreed and used the example of an older discharged consumer living with their adult children. There is no option that applies to this.
- Also for Destination at Discharge, the only non-behavioral health choice is currently "Other." Maybe there could be another choice added?

ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Add more explanation to Living situation category in Provider Manual. Include examples of some alternate situations such as: older consumer living with adult children.	Bob Bussard	Next MQIT
Destination at Discharge category: Besides "Other," an additional option would be helpful for non-behavioral health choices.	Bob Bussard, Don Reding	Ongoing

#### **VI. Meeting Close**

*Heather, Group*

Call for October MQIT Agenda Items:

- Definitions of Living Situations on the NOMs. Clients in HUD apartments? Need further clarification and specific points.

- Next meeting: October 23, 2012, 9:00 – 10:00 a.m. CDT
- Adjourned at 9:30 a.m.

*Notes prepared by the Division of Behavioral Health, Nebraska Department of Human Services. Notes are intended to provide only a general summary of the proceedings.*